Quality Improvement Plan Builder

Step 1 What is your root-cause issue?

Step 2 State your ultimate intended impact – your ‘gold standard’ – once your issue has been resolved.

Step 3 Thinking back to the Data Springboard approach and our football manager, what indicators could you use to let you know whether or not you were ‘getting there’ (resolving the issues)?

When would you need to monitor these indicators?

Where would you want the indicator to be (percentage/judgement) at the point at which you monitor it? These are your ‘milestones’.

Step 4 At the end of your quality-improvement journey, what indicators would you need to let you know whether you’d finally resolved the issue? Does this differ from ‘step 3’?

Step 5 What are you going to do to achieve your gold standard?